



# ReTouched by ND

Medical, Surgical & Cosmetic Dermatology

#27 Petra Street, Woodbrook, Port-of-Spain  
789 -3376 | [Retouchedbynd.com](http://Retouchedbynd.com)

---

Dear Valued Patient,

As we continue to flatten the curve with the COVID-19 virus, Retouched By ND remains committed to your health, safety and the highest standards of service. For your continued well-being, we are announcing the following changes.

### Operating Hours

Retouched By ND will be operating with revised hours of **9:00am to 4:00pm** until **April 17th, 2020**, after which we will advise of any further changes relative to national guidelines.

### Online Consultations

We are pleased to offer our telemedicine option for specific follow-up appointments which can be done from the comfort of your home. As your appointment date approaches our representatives will contact you about this option if it is applicable to you. These appointments will be conducted at a **reduced price** via Skype, Facetime or Zoom.

### Products

For patients in need of products, curbside pick-up is still available. Please feel free to call the office at 627-4891 or email at [caribbeandermdocapp@gmail.com](mailto:caribbeandermdocapp@gmail.com) for arrangements to be made.

We are now accepting payments via Zwilllo for products (**credit card only**).

### Safety Precautions

All other safety precautions for in person visits are still in place.

- Screening
- Hand Sanitizer is available upon entry
- Patients with their own vehicles are kindly asked to wait in their vehicles and contact the office. We would then advise when your room is ready.

Through unity and cooperation, we will overcome and eradicate this virus.

Sincerely,

The Retouched By ND Team

#27 Petra Street Woodbrook, Port of Spain | Email: [inquiry@retouchedbynd.com](mailto:inquiry@retouchedbynd.com)  
Phone: 868-627-4891